

DATA PROTECTION

Information security and data protection.

Your print files and data are confidential. They are protected with technical and organisational measures, in line with the GDPR and within our ISO 9001:2015 quality management system.

EU hosting

Data centre in Germany, with a provider certified to ISO/IEC 27001.

Encryption

In transit (HTTPS / TLS) and at rest (AES - 256), with the key kept separately from the data.

Personal links

Unique, random links that are not indexed by search engines. Every sending gets its own link.

Restricted access

Authorised staff only, with a one-time passcode and passkey confirmation. No shared accounts.

Confidential files

Files are never shared with third parties. The automatic preflight runs on our own servers.

Retention

Files are kept only for as long as production and traceability require. Deletion on request at any time.

Backups

Daily, encrypted, with an automatic integrity check.

Incident response

Customers are informed within 48 hours of any incident. Insurance cover includes cyber attacks.

The full Information Security and Data Protection Statement is available to customers on request.

Data protection contact: info@terzidis.gr · +30 2410 660 188

Online version: proof.terzidis.gr/q/security/en